

MAYTRONICS SERVICE SLIP

Dear customer,

Please note: In order to smoothly and quickly process complaints and repairs we need you to fully complete this work slip.

PLEASE NOTE!

Please refrain from sending us caddies. The inspection will be charged at an extra hour's labour in future!

Reference

Maintenance

Repair / review

CUSTOMER (to be filled in by the customer)

Company / name

Customer no.

Contact

Phone

Street / house no.

Fax

Post code / place

E-Mail

FILING (to be filled in by the customer)

Item description

Quantity

Serial number

Invoice number

Invoice date

INCLUDED ACCESSORIES

Transformer

Remote control

Filter bag ¹⁾

Filter register ¹⁾

¹⁾ Clean filter bag / filter register prior to returning it!

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FAULT DESCRIPTION (to be filled in by the customer)

Device fails to start

Device only goes round in circles

Device fails to climb

Device travel behaviour (please describe)

Insufficient suction

Device fails during cycle

Unable to switch transformer / power supply on / off

RCCB fails when switching on the device

Remote control without function

Unable to change programs

Device components have breaking points

Wear parts are worn

Other (please describe)

Please always include a copy of the invoice with any repair / complaint slip and / or present the original invoice on request. Third-party devices will be charged € 11.90 incl. VAT for the first recording.

We will charge € 74.97 inkl. VAT for a cost estimate, but will offset this amount if you order the repair or buy a new device at Behncke.

(Place, date)

(Customer signature)